

GCT Holding CO. Quality Policy

GCT Holding CO. is committed to provide Quality Medical equipment, Pharmaceutical items and Consumer products (food products and cosmetics) in addition to a growing real estate portfolio in the region. Accurately interprets client requirements and satisfies their expectations in an innovative, economical and efficient way, a fundamental element of our Company's Purpose and Mission.

GCT Holding CO. management are committed to maintaining a quality culture with appropriate systems and processes in place to drive quality-focused behaviors and ensure decision making based on what is best for product quality, patient and consumer safety, and protection of **GCT Holding CO.** reputation and business.

The Management personnel together with every employee in the company, undertake with this document to carry out specific activities and actions regarding the following main points:

- Business is conducted in compliance with applicable quality regulations, codes and standards.
- Comply with NHRA's guidelines and regulations.
- Continual improvement of our process and systems towards perfection by complying with ISO 9001:20015 requirements.
- Records, documentations and data are managed in accordance with applicable regulations.
- Provide the necessary resources to maintain and improve the effectiveness of the Quality Management System.
- There is effective oversight of any third party carrying out work on behalf of **GCT Holding CO.**
- Improve relationship and communication with suppliers and subcontractors in order to reduce incidents or nonconformities related to these suppliers.
- Increase the customer satisfaction (needs and expectations) through the effective application of our Quality Management System.
- Provide and maintain environmental friendly, safe and healthy work facilities through operational procedures, safe system and methods of work.

GCT Holding CO. Quality Policy is implemented through a comprehensive Quality Management System. Our performance is monitored and regularly reviewed to ensure our standards meet our high expectations of quality for our patients, customers, and stakeholders.

In summary, the management of **GCT Holding CO.** is committed to the continuous improvement through the setting of quality and safety objectives and its continuous revision within the framework established by this document.

Approved By:

Dr. Khalid B Al Awadh
Chairman & CEO



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